

# MUHAMMAD IZHAAN HUSSAIN BIN TAHA GROUP OF COMPANIES

Dated: 13-03-2026

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## Company Profile

### CLUSTERA

#### Cloud Solutions Empowering Small Business Technology

CLUSTERA is a dedicated **cloud computing solutions brand**, backed by **MIHBT Tech Sol PLC**, designed to **support nSoft and its device-driven retail solutions**. CLUSTERA specializes in **cloud infrastructure, SaaS, and managed cloud services**, providing the backbone that ensures all nSoft devices and systems operate efficiently, securely, and with scalability.

Our mission is to **enable small businesses to access enterprise-grade cloud technology** without complexity, providing seamless integration, reliability, and performance for retail and operational devices deployed by nSoft.

#### Core Services

- **SaaS Solutions:** Cloud-based software platforms for POS, inventory management, and analytics, integrated with nSoft devices.
- **Cloud Hosting & Servers:** Virtual servers, cloud storage, and application hosting with high availability and redundancy.
- **Managed Cloud Services:** Monitoring, backup, disaster recovery, and patch management for client systems.
- **Data Security & Compliance:** Encryption, access control, and secure cloud architecture tailored to small businesses.
- **Cloud Networking & Connectivity:** Ensuring smooth and secure connection between nSoft devices and cloud platforms.
- **API & Integration Services:** Connecting nSoft retail devices to cloud systems for real-time reporting and management.

#### Technology & Platform Stack

- **Cloud Platforms:** AWS, Microsoft Azure, Google Cloud, Oracle Cloud
- **SaaS Solutions:** POS analytics, inventory tracking, retail dashboards, reporting platforms
- **Server & Storage:** Virtual machines, object storage, relational and NoSQL databases
- **Networking & Security:** VPN, secure tunnels, firewalls, and multi-factor authentication
- **Integration Tools:** APIs, webhooks, SDKs for seamless device-to-cloud connectivity

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## **Focus & Delivery Model**

- **Cloud-Only Services:** All offerings are cloud-native and designed to complement on-ground nSoft device solutions.
- **Support for nSoft Devices:** Ensuring POS, CCTV, and retail systems have real-time cloud connectivity and backup.
- **End-to-End Cloud Management:** From deployment to monitoring, scaling, and updates.
- **Reliability & Security:** SLA-backed uptime, encrypted data transfers, and continuous performance monitoring.

## **Industries Served**

- Retail & Food Outlets
- Small Enterprises
- Local Service Providers
- Microbusinesses leveraging nSoft devices

## **Capability Statement**

CLUSTERA empowers small businesses to **leverage enterprise cloud technology** with simplicity and efficiency. By **supporting nSoft devices and backed by MIHBT Tech Sol PLC**, CLUSTERA provides secure, reliable, and scalable **cloud infrastructure and SaaS platforms**, ensuring small businesses operate seamlessly and gain actionable insights from their retail and operational devices.